# SERVICE PROPOSAL

# CYBER FRAUD INVESTIGATION

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A product you can trust A brand you can rely on







Norton Intelligence helps clients gain advanced, comprehensive, and highly beneficial investigations by using modern data collection, data analysis, and reporting to comprehensively cover the spectrum of modern information.

Taking advantage of cutting-edge computer forensics research, We have the knowledge and expertise necessary to apply techniques to research problems and to find effective solutions. We are dedicated to fighting online fraud, particularly scams that rely on technology, such as complex Ponzi schemes and cryptocurrencies. Norton Intelligence can also provide expert testimony and assistance in the preparation of evidence

## Online Fraud and Investigations Related to Website Forensics

To serve customers from around the world, we offer a wide range of global services to our website cyber forensic professionals. The global sales and operations teams are made up of personnel based in the United States, Europe, and Australia. Clients are served locally and around the world by Norton Intelligence services.

Norton Intelligence - Global Offices Norton Intelligence has 3 global offices with its headquarters in London UK.

In order to ensure our team is up to date on the latest trends in website cyber forensics, we work with experts in the field to make sure we're staying ahead of the curve.

Our investigators have a wealth of knowledge in all manner of cyber investigations, from fraud to cryptocurrencies to bullying. Our investigators specialise in financial investigations that include cyber-enabled fraud, binary options, finex, cryptocurrency, romance scams, and affiliate marketing.

Additionally, we provide private investigators who are part of our standard service for cyber-fraud issues, along with cyber forensic specialists who are part of our roster of employees. Because we've had a lot of success with decapticating scammers' websites, our group is great at deconstructing websites in order to identify the scammer and/or obtain evidence or intelligence.

Our website data investigators are quite capable of identifying, isolating, and unraveling webs of complex data related to domains, websites, and hosting accounts. Our team can investigate websites that are hosted in locations around the world, and for clients from all nations.



#### CYBER-FRAUD INVESTIGATION

Norton Intelligence has a good understanding of the techniques utilized by global scam syndicates, which enables us to provide assistance in identifying those involved. We collaborate with law enforcement in order to successfully apprehend those responsible. To complete cyber-fraud investigations, Norton Intelligence uses meticulous and tested workflows, even for their smaller investigations.

To locate and collect open and closed source records across multiple platforms, the team can use an array of investigative tools. We are able to satisfy the legal requirements of our clients, while at the same time maintaining our standard of excellence.



### **CRYPTOCURRENCY TRANSACTION TRACING**

For the trader who has lost money to a cryptocurrency scam, the first step is to figure out whether the trading platform or the trader are the actual scam.

Forensically evaluating all information, especially including websites, contact details, and financial transfers includes reviewing all data.

We use proprietary software to trace cryptocurrency transactions and collect information relating to transfers.

This tracing product will assist law enforcement in coordinating with the exchange, identifying the current location, and connecting them to law enforcement officials. Our trace report indicates that law enforcement could potentially identify the offender and place accounts under freeze.



### **CYBER-BULLYING INVESTIGATION**

The emergence of new technologies and communication platforms means they have a larger and more significant role in our day-to-day lives.

When it comes to digital platforms and social network technologies, there is evidence that these things promote social aggression.

Bullies have greater access to all of these platforms thanks to social networking. There are huge pressures on families, schools, and communities due to cyberbullying, which in turn has placed considerable burdens on all three of these institutions. The greatest difficulty for parents comes from children who can successfully communicate globally by using social media, gaming, and other applications while spending time in their bedrooms. Cyberbullying will be a lot harder to deal with, now that this silent action has been enacted.

We've been successful in identifying bullies and trolls with our reports, which law enforcement agencies have used to help combat bullying and at times, charge offenders.

### COMMONLY HANDLED

### **SOCIAL & MESSAGING**

cebook SMS\MMS

Instagram iMessage Skype

vitter Skype Storost Facebool

nkedIn WhatsApp

Signal
We Chat Telegi

e Chat Telegram
apchat Google Chat

Reddit

Jora Protonmai

### **DATA SOURCES**

Open Source

Malteao

Consumer Databases

Investigative Databases

Corporate Databases

Real Property and Tenancy Databases

Custom Intelligence Tools

# Why Norton Intelligence For Cyber-Fraud Investigations?

Norton Intelligence provides our customers with on-time results for time-sensitive investigations and long-term solutions.



### **FAST SERVICE**

The Norton Intelligence team acts with extreme speed and efficacy in all situations. We manage our operations using the intelligence cycle, which stresses the importance of time in the overall process.

Timing is a key component of commercial operations, but also plays a crucial role in the value of intelligence products.

Because our specialists get right to work to assist you with your investigation or intelligence-gathering project, we are able to offer this level of service quickly. When you set out on your project, you know that you will have to contend with numerous obstacles and deadline pressures.

Norton Intelligence help organizations to understand their issues and develop effective strategies to deal with them as quickly as possible.



### **GLOBAL SERVICES**

Norton Intelligence's global focus enables it to gather the relevant records, data, information, and evidence regardless of location. Norton Intelligence's global network of service providers is comprehensive and trusted, with formal and informal partnerships spanning all continents.

We can guarantee quick and economical access to your records, even if the Norton Intelligence team cannot access them directly.

The trust and confidence that clients have in our experience managing global matters, which includes adherence to foreign data privacy laws like the EU GDPR, in-country cultural awareness, discrete processes that do not interrupt regular business operations, and multi-lingural capabilities, all derives from our experience with foreign data privacy laws, like the EU GDPR.



### **LAWFUL AND ETHICAL PRACTICES**

To use legal and defensible approaches to ensure our collection and investigation methods are done in a forensically sound manner, our team is made up of both legal and law enforcement professionals. Our additional services include developing material that presents our investigation, forensic evidence, and methodology in a clear and concise manner. Informal or Formal: Your reports can be prepared in the form of an affidavit or affidavit-style.

## Meet the

## Norton IntelligenceTeam

Trusted Global Leaders in cyber-Investigations & Forensics For each case, Norton Intelligence & Forensic Services is custom-tailored to the client's specific needs.

Norton Intelligence has a wealth of experience delivering tangible results for clients in small-scale domestic investigations, as well as large-scale international investigations. Along with online content, government and private sector industry associations and forums are also actively explored by the Norton Intelligence team.

We work closely with clients every day in our global business centers using advanced cyber investigative processes and technology to investigate, collect, assess, and report complex cases. The team is known across the globe for its exceptional capabilities and world-class reporting, and has built a legacy as a leader in the industry.

Norton Intelligence was established in 2015 by Tim Robertson, the company's Managing Director. Early in his career, Tim was a uniformed police officer in Australia where he showed an aptitude for the job far earlier than expected. In 2011, Tim was recruited by the Australian intelligence agency as a member of their counter-terrorism unit (ASIO). The majority of our daily operations and future operations are based on Tim's extensive experience as a spy.



## ABOUT NORTON INTELLIGENCE

Norton Intelligence serves global clients by identifying and resolving complex cyber-fraud cases. We specialize in all kinds of cyber-enabled fraud, such as investment fraud.

At the same time, we make it easier for organizations to govern, secure, find, analyze, and rapidly make sense of information as more and more data is created. Our global clients can trust us to give them defensible and repeatable solutions because we provide innovative technology, expert services, and tenacious problem-solving. The bottom line is that we are employed by businesses to combat fraud, maintain regulatory compliance, keep costs down, keep materials secure, rapidly find facts, and use company data to improve profitability. Please visit: nortonintelligence.co.uk for more information.



**Tim Robertson**Managing Director
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### About Norton Intelligence

Norton Intelligence is an independent global cyber-fraud investigation and advisory company that specializes in helping companies combat, investigate, and deal with cyber-enabled fraud, as well as cryptocurrency tracing. We have offices throughout the world and collaborate with customers to look into smaller and morecomplex types of cyber fraud. You can learn more about Norton Intelligence at www.nortonintelligence.co.uk.

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